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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 09/742,719 Confirmation No.: 7753
Applicant(s): Daniel J. Thompson
Filed: December 21, 2000
Art Unit: 3623
Examiner: Meinecke Diaz, Susanna M.
Title: METHOD, SYSTEM, AND COMPUTER SOFTWARE PROGRAM
PRODUCT FOR ANALYZING THE EFFECIENCY OF A COMPLEX
PROCESS

Docket No.: 043517/203894
Customer No.: 00826

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**AMENDMENT
37 C.F.R. § 1.121**

Sir:

In response to the Office Action dated April 27, 2005, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims beginning on page 4 of this paper.

Remarks/Arguments begin on page 25 of this paper.

RTA01/2186887v1